

From: Allen Anderson
To: Microsoft ATR
Date: 1/2/02 1:27pm
Subject: Microsoft Settlement

Dear DOJ: As a user of Microsoft products for the past eight to ten years I could never really understand the concern for the customer about Microsoft products, their instalation, costs, etc. that have been the emphasis of all the suits against the company.

I have found their pricing satisfactory and their service excellent.

Obviously the remaining states in the legal proceedings against have a axe to grind in that the companies in their states did not measure up to the expertise of Microsoft and they hope to damage Microsoft by their actions.

I am not an attorney but rather a retired banker and can only hope that the Department of Justice will give both sides an equal opportunity to prove their case.

Sincerely,

Allen D. Anderson